# US Standard Limited Lifetime Warranty

**(Effective 2026-01-01)**

**1. Limited Lifetime Warranty**

MottAudio LLC warrants that new Willow Creek® stringed instruments manufactured by MottAudio LLC and sold in the continental United States by an authorized Willow Creek® dealer shall be free from functional defects for the lifetime of and to the original purchaser. All electronics shall be one (1) year warranty to the original purchaser. This warranty is not transferrable. If any such product is defective, malfunctions or fails to conform to this written Limited Warranty under normal use and service in the continental United States, and if the original purchaser complies with Paragraph (3) three of this warranty, MottAudio LLC will either repair or replace, at our discretion, the defective product. We may elect to replace the defective product with a reconditioned unit or a different unit of equal or greater value. If these conditions are not met, the warranty defaults to one (1) year.

**2. Products Covered, Exclusions and Limitations**

This Limited Warranty shall not include Willow Creek® accessories, strings, product with an altered or invalid serial number, or any product that MottAudio LLC has determined to have been modified, misused or abused in any way, nor shall MottAudio LLC be liable for damages or malfunction resulting from accident, negligence, installation, rentals, alterations, any act of God, or repairs not authorized by MottAudio LLC. This warranty shall not be valid outside the continental United States. This warranty does not cover cracking of woods or finishes.

**3. Condition of Enforcement of This Limited Warranty**

As a condition of enforcement of this Limited Warranty, the original purchaser must have registered the product with MottAudio LLC within 10 days of purchase. Registration must include the name, address, and email address of the person who purchased the product, must have the purchase date, model and serial of the product. The registration must also include the authorized Willow Creek® dealer's name and address. Registration can be done online at https://willowcreekguitars.com. Alternately the required information can be Send to david@willowcreekguitars.com

**4. Enforcement of Limited Warranty**

Any defective Willow Creek® product shall be repaired or replaced pursuant to Paragraph 1 of this Limited Warranty by returning said product with prior return authorization and all shipping charges prepaid, to MottAudio LLC. Please contact MottAudio LLC for further instructions in returning the defective product for repair or replacement.

**5. Implied Warranties Limited: Consequential Damages Excluded**

Any implied warranty in connection with any Willow Creek® product is limited in duration to the period of this Limited Warranty. MottAudio LLC shall not be responsible for, nor does this Limited Warranty extend to consequential damage or incidental damages or expenses, including, without limitation, injury to persons or property, loss of use, inconvenience, lost profits, loss of income or any damage to other equipment, items or property on premises where product is stored or operated.

**6. Acceptance**

Purchase of any Willow Creek® product or services shall constitute acceptance of the conditions of this warranty and all of the specifications for such items.

**7. No Other Warranties Made**

This Limited Warranty is in lieu of all other express warranties, and does not assume, nor does it authorize any person to assume on its behalf, any other obligation or liability.

**8. Other Rights**

This Limited Warranty gives you specific legal rights. You may also have other rights which vary from by state. This Limited Warranty is subject to change without prior notice.